

TERMS OF BUSINESS

ESTIMATE AND EXPENSES

The estimate sets out the services we agree to supply.

This estimate is an indication of the charges likely to be incurred based on the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

We may not know the amount of third-party charges in advance of the funeral; however, we will give you a best estimate of surcharges in the written estimate.

The actual amount of charges will be detailed in the final estimate.

If you make any changes or amend your instructions, we may require your written instruction.

PAYMENT ARRANGEMENTS

The funeral account is due for payment within 30 days unless otherwise agreed by us in writing. Our normal practice is to ask for advance payment of any anticipated disbursements, as set out in the estimate. Any advance payment will be deducted from our final invoice.

DEPOSIT REQUIREMENTS

Standardised (CMA) Funeral – Disbursement fees

Package Funerals (Direct, Simple and Traditional) – Disbursement fees.

Any deposit required must be paid within 48 hours prior to funeral date.

We reserve the right to add interest on all outstanding accounts at 3% above our banks base rate that remain unpaid after 90 days and any legal and court cost incurred due to non-payment.



DISCLOSURE OF INTERESTS

William Whitmey Independent Funeral Directors is solely owned by
William Alexander Whitmey

We have no business or material financial interest in any price comparison website.

There has been no material charitable donation to a third party.

There has been no charitable contribution or payment of gratuity to a third party.

There has been no material form of payment to a third party that does not relate to a cost incurred or a service by the third party on behalf of or to

William Whitmey Independent Funeral Directors Ltd